

NCI Medical Milford
112 South Main Street
Milford, IN 46542
F: 574-832-2001

NCI Medical Clinic
ncimedical.com
P: 574-832-6246

NCI Medical Topeka
128 Roy Street
Topeka, IN 46571
F: 574-832-2014

Telehealth Policy

- Telehealth is the use of audio, video, or electronic communications between you and your healthcare provider. This is not the same as a direct patient/healthcare provider visit due to the fact that you will not be at the same location as your provider. Telehealth provides access to medical care that may otherwise require you to travel. Your participation in any telehealth visit is completely voluntary.
- All existing confidentiality protections under federal and Indiana law apply to information used or disclosed during your telehealth visit.
- All laws concerning patient access to medical records and copies of medical records apply to telehealth visits.
- In rare instances, security protocols could fail, causing a breach of primary of personal information. Delays of communication caused by interruption of service connections or quality may result into a face-to-face appointment.
- The telehealth visit will be billable to service to your insurance company or to yourself. Understand that any services rendered not covered by your insurance will be your responsibility.
- You may withhold or withdraw consent to the telehealth services at any time without it affecting your right to future care or treatment.